



## QUALITY STATEMENT

P W Gates Distribution Ltd are totally committed to quality and always strive to put the customer first in all of our practices. We have a quality system that is continuously monitored and updated to ensure that all of our services offer the highest standards of quality and reliability.

We recognise the importance of our future by adopting a strategy which bases the development of our business on the pursuit of quality throughout the organisation.

Our commitment to quality is based on the principle that the effective and consistent implementation of operational systems, which reflect both customer and business requirements will result in the continuous satisfaction of customer needs.

It is the Policy of our Company to achieve this through the continual improvement of our activities by planning, setting and implementing specific and measurable quality objectives by the Management Team and regular review of the effectiveness.

It is our intent that the systems in place alone will, at a minimum satisfy the requirements of our customers as well as all legal and regulatory requirements.

Responsibility for establishing and implementing this policy is carried by the Managing Director. The company is committed to providing sufficient resources to ensure that their quality systems and environmental performance is on par with best practice in the logistics industry.

This Policy is reviewed following the introduction of new services and activities, new material and when legislation relevant to the company is introduced or amended. The time between reviews will not exceed 12 months.

Signed .....

Managing Director  
Date: Sep 2009

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